

335222-NEP

S-247(N)

B. Com/B. Sc. (Fifth Semester)

EXAMINATION, 2024-25

ENGLISH

(Communication Skill English)

(SOS/Maths./CS—1)

Time : Two hours]

[Maximum Marks : 70

Notes: (i) Attempt any five questions from Section A and any three questions from Section B.

(ii) Answer each question of Section A within 50 words.

(iii) Limit your answer within the given answer book. Additional answer book (B-Answer book) should not be provided or used.

Section-A

Note: Attempt any five questions. Each question carries 5 marks.

What is the key difference between hearing and listening, and why is listening considered an essential communication skill ?

OR

(P.T.O.)

What was the key difference in the communication between Nathu and Sitaram and Ms Srivastava ?

2. What is emotional intelligence, and how does self-awareness contribute to its development ?

OR

How does the story, 'My Financial Career', highlight the importance of emotional intelligence as an essential skill for self-development ?

3. How can effective non-verbal communication, such as body language and eye contact, enhance your performance during an interview ?

OR

How did Skavinsky's sense of responsibility highlighted his suitability, during his interview, for the position of the Lighthouse Keeper ?

4. Why is non-verbal communication, like a smile, important in conveying emotions ?

OR

How does the narrator's smile, in 'A Real Good Smile', affect his interactions with others ?

5. Why are clarity and conciseness important in written communication, and how can proper grammar and punctuation contribute to achieving them ?

OR

What misunderstanding arises from the letter Govind Singh receives from his former employer?

6. List two strategies to improve listening comprehension and explain how each strategy enhances understanding during communication.

OR

What role did Sitaram's exaggeration of Nathu's complaint play in the miscommunication ?

7. What is the importance of asking insightful questions during an interview, and how can it demonstrate your suitability for a role ?

OR

How does the lighthouse keeper's problem-solving reflex skills valued in interviews ?

Section-B

Note: Attempt any three questions. Each question carries 15 marks.

1. Explain the listening process in detail, differentiating between active and passive listening. Provide examples to illustrate how adopting strategies for improving listening comprehension can enhance overall communication.

OR

Explain this proverb through the story, 'The Boy who Broke the Bank', "Listening is the beginning of understanding.... Wisdom is the reward of a lifetime of listening."

2. Analyse the relationship between stress management, adaptability, and effective communication. Provide examples to demonstrate how these skills contribute to personal and professional success.

OR

Discuss how 'My Financial Career' reflects universal experiences of anxiety and self-doubt in unfamiliar situations. How might modern readers relate to the narrator's struggles ?

3. Analyse strategies for handling challenging interview questions and the importance of demonstrating suitability for a role. Provide examples of how the art of narration can showcase your interest and understanding of position.

OR

Discuss the importance of storytelling during interviews, as seen in the lighthouse keeper's narrative. How can candidates use real-life experiences to illustrate their suitability for a role effectively ?

4. Examine the role of gestures, eye contact, and spatial awareness (proxemics) in enhancing communication. Provide examples to illustrate how these elements can vary across cultural contexts and impact the interpretation of messages.

OR

Discuss the role of non-verbal communication in 'A Real Good Smile'. How do gestures, expressions, and actions convey emotions and relationships more effectively than words in the story ?

5. Discuss the key elements of effective written communication, including grammar, spelling, punctuation, and clarity. Explain how structuring content and maintaining conciseness contribute to delivering a compelling message.

OR

Discuss how 'The Gateman's Gift' underscores the role of literacy in empowering individuals. How might Govind Singh's situation have been different if he had stronger written communication skills ?

6. Why are skills important ? What are hard skills and soft skills ? Differentiate between the two with examples and emphasis on the relevance of each.